

Kennziffer 42771

Are you looking to join a dynamic and collaborative environment that values fresh ideas and supports personal growth? We offer a space where innovation meets opportunity — a workplace that encourages both autonomy and teamwork. As a Dutch-speaking Support Specialist (m/f/d), you'll become part of a dedicated team assisting users across a well-established service network.

Multilingual Support Specialist (m/f/d) – Dutch Speaker

Arbeitsort: Berlin

Your tasks

- Evaluating and documenting technical issues raised by Dutch-speaking clients via phone and email
- Handling user concerns with a focus on speed, clarity, and satisfaction
- Reviewing incoming cases and ensuring accurate data tracking
- Supporting the client experience by offering reliable resolutions in every interaction

Ihr Profil

- Dutch at C2 level and English at B2 level
- Comfortable using digital tools and modern communication channels
- Affinity for both structured processes and customer-focused work
- Prior experience in a client-facing or support role is a plus
- Ability to manage time independently, remain calm under pressure, and adapt to changing needs
- Open to learning new technologies and contributing to continuous improvement
- Strong interpersonal skills and a proactive mindset

What we offer

- Secure long-term employment with flexible working hours
- Fixed monthly salary of €2,223 plus up to €400 in language and performance bonuses (full-time basis)
- Welcoming atmosphere for career changers
- Balanced work-life setup through modern office spaces
- Mentoring, feedback, and regular coaching for professional development
- Regular social events and team-building activities
- Exclusive perks: shopping deals, bike leasing, subsidized pension plan, prepaid benefit card
- Health-oriented initiatives: internal wellness platform, gym discounts, fitness app, and more
- Broad internal promotion paths — the majority of leadership roles are filled from within

Wenn Sie sich in diesem Profil wiederfinden, sind Sie der ideale Kandidat (m/w/d) für uns und wir würden Sie gerne näher kennen lernen.

Wir freuen uns auf ihre aussagekräftigen Bewerbungsunterlagen – idealerweise über das Kontaktformular auf unserer Homepage, wo Sie auch weitere interessante Stellenangebote finden.

Unsere Beraterin Frau Lairich steht Ihnen für Vorabinformationen unter der Telefonnummer 04421.30039-11 gerne zur Verfügung.



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timecon GmbH & Co. KG

Personalberatung

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Hier finden Sie unsere aktuelle [Datenschutzrichtlinie](#).

