

Kennziffer 33214

Customer Service Agent (m/f/x) with a foreign language

Do you (m/f/x) speak a foreign language?

Arbeitsort: Münster (Westfalen)

*You are communicative, service-oriented and like to handle customers' requests? **Additionally, you speak fluent a foreign language?*** Then you should definitely join our team.

On behalf of our customer, an international technology service provider, we are looking for motivated candidates (m/f/x) for an **International Customer Service Agent** position.

What to Expect

- Intensive and **full paid job training** from day one
- Great atmosphere within a **great team**
- An **international environment**
- **Good development possibilities** within the company

Your Tasks:

- **Support** of business and private customers **via phone, email and chat.**
- Acquisition and maintenance of customer data, master data and transaction data
- **Clarification of customer inquiries**, comprehensive advice to customers regarding on the products (telecommunications, IT, e-commerce, fashion and lifestyle, banking)

Working hours: **Monday until Saturday** (8am-9pm), full- and part-time possible.

Your Profile:

- Excellent language skills in both speaking and writing (CEFR at least C2) in one of the listed languages

German | English | French | Dutch

Danish | Finnish | Swedish | Norwegian

- **Basic English skills**
- **Service-oriented, patient and friendly manner**
- Professional communication skills and accordant soft skills
- Affinity for technology, combined with an interest in various topics (telecommunications, IT, e-commerce, fashion and lifestyle, banking)
- Solid PC skills (browser handling, **MS Office**)
- Sufficient typing skills

If you think that this job offer matches your qualifications and interests, don't hesitate to hand in your application - preferably using the contact form on our website.



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If you have any further questions or concerns, you can also contact us by phone, using the following number: +49 251 208038-60.

Our consultant Ms. Lott happily answers all your questions.

timecon GmbH & Co. KG

Personalberatung

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Hier finden Sie unsere aktuelle [Datenschutzrichtlinie](#).

