

Kennziffer 34656

Callcenter Agent (m/f/x) - French

Arbeitsort: Münster (Westfalen)

You are service-oriented, communicative and responsible? Additionally you speak **french on a native level** ?

On behalf of our customer, an international technology service provider, we are looking for motivated candidates (m/f/x) for a **Callcenter Agent** position.

Working in part-time may be possible, if you can attend the full-time training and shows flexibility in regard to shifts.

Your tasks

You will be in charge of **french speaking business customers** (international Advertising Agencies). Your tasks will be to:

- Answer questions by **phone, chat or E-Mail** regarding the customer's questions about the product/ their campaign management/ their account and invoices.
- Conduct **Call-Backs**
- Increase the **customer's loyalty**
- proactively **manage and optimize** the customer's accounts and marketing campaigns

Your profile

- Highly **customer orientated** thinking, ideally with experience on B2B level
- Ability to be **persuasive** and overcome objections
- **Excellent language skills in french** required (written and spoken)
- Excellent **communication skills**, especially on handling business customers (experience with small- and middle-sized enterprise decision makers appreciated)
- Ability to **adapt and learn quickly** as well as organizational skills
- Basic skills using **Internet Search Engines** and Search Marketing resources appreciated
- General **technical affinity**

What to expect

- Intensive **fully paid training** at the start of employment
- An attractive, **performance-based payment**
- Good **social benefits Bonuses, vacation and Christmas bonuses**
- A **long-term and permanent commitment** at one of our customer companies
- Good **takeover opportunities** by our customer company
- A **varied and secure** job
- A **good working atmosphere**
- **Personal support** and advice from our contact persons

If you think that this job offer matches your qualifications and interests, don't hesitate to hand in your application - preferably using the contact form on our website.

If you have any further questions or concerns, you can also contact us by phone, using the following number: +49 251



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Unsere Beraterin Frau Weigel will be pleased to discuss the advertised position with you in more detail at the telephone number 0251.208038 -62

timecon GmbH & Co. KG

Personalberatung

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Hier finden Sie unsere aktuelle [Datenschutzrichtlinie](#).

